

## Step 1: Login





We (TPP) have developed a new app - 'Airmid' - which provides you with existing SystmOnline functionality plus lots more! Try the new Airmid app now. You can log in with your SystmOnline username and password.

 

### Login

If you already have a username and password, enter them here.  
If you do not have a username and password, contact your practice to register for SystmOnline.

**Your session has expired. Log in again to continue using SystmOnline.**

Username   
Password

[I've forgotten my password](#)

### Link Account

If you have been given an account ID and linkage information by your practice, you can sign up below.

[Sign up](#)

### Third Party Linked Account

[Reset Third Party Linked Accounts](#)  
[Re-Issue Third Party Passphrase](#)

For any further questions or assistance, contact your practice.

## Step 2: Homepage – click 'manage online services'



Miss Ratty Mouse  
Date of birth: 13 Dec 1941

Woodlands Surgery  
48-49 Bateman Street, Cambridge, CB2 1LR  
Usual GP: Dr Amirthini Nicholas

General: 01223 697600

### Coronavirus (COVID-19)

[Get information about coronavirus on NHS UK](#)

Do not book a GP appointment if you think you might have coronavirus.  
Stay at home and avoid close contact with other people.

[Use the 111 coronavirus service to see if you need medical help](#)

Note: Grey links represent features which have been disabled by Woodlands Surgery

### Your Appointments

[Book Appointment](#)  
[Future Appointments](#)  
[Past Appointments](#)

### Your Records

[Patient Record](#)  
[Summary Patient Record](#)  
[Childhood Vaccinations](#)  
[View Test Results](#)  
[Record Audit](#)  
[Questionnaires](#)  
[Consent to Share Settings](#)

### Your Medication

[Request Medication](#)  
[Outstanding Prescription Requests](#)  
[Change Pharmacy](#)

### Your Account

[Messages](#)  
[Change Contact Details](#)  
[Change Password](#)  
[Manage Online Services](#)  
[Manage Account Users](#)  
[Link Account](#)  
[Reset Account](#)  
[Account Information](#)  
[Online Usage Audit](#)



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Step 3: When you click 'add' a message is sent direct to the practice so that we can begin the process to have your online medical activated. See [Subject Access Request](#) for full information on how we process these requests.

The screenshot shows the SystmOnline Patient Online Service interface. At the top, there are navigation links for Home, Help, and Logout. Below that, there are tabs for Appointments, Medication, Records, and Account. The user's name is Miss Ratty Mouse, born 13 Dec 1941. The practice is Woodlands Surgery, 48-49 Bateman Street, Cambridge, CB2 1LR, with Usual GP: Dr Amirthini Nicholas. The general number is 01223 697600.

### Manage Online Services

This is a list of the online services that patients and carers can request to use via SystmOnline. You can request to add or remove your access to any of the online services at Woodlands Surgery using the table below.

You can request access to an online service which is currently unavailable at Woodlands Surgery to log your interest in using this when it is made available.

Service	Status	Add/Remove
Appointments	Not offered by Woodlands Surgery	Request
Request Medication	Available	Remove
Summary Record	Available	Remove
Detailed Coded Record	Unavailable	Add
Full Clinical Record	Unavailable	Add
Questionnaires	Available	Remove
Messaging	Not offered by Woodlands Surgery	This service is controlled by Woodlands Surgery
View Sharing Status	Not offered by Woodlands Surgery	This service is controlled by Woodlands Surgery
Record Audit	Available	This service is controlled by Woodlands Surgery
Change Pharmacy	Unavailable	This service is controlled by Woodlands Surgery
Manage Sharing Rules And Requests	Only available to GMS registered patients	This service is controlled by Woodlands Surgery

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Step 4: This screen will confirm that your request has been sent correctly. We will be in touch once the service is added onto your account.

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**Your request has been sent to your practice.**  
The request will be reviewed by a member of staff before the service can be amended.

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Last logged in to the SystmOnline website on 14 Aug 2020 14:08  
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